

Who We Are and What We Do

LeadTec Benefits

- Dedicated support team focused on your business
- Flexible plans and packages to suit your needs
- Reduced costs compared to in house support teams
- Pro-active maintenance and patching
- Cut capital expenditure with Cloud services
- Single point of contact
- Tried and tested best of breed solutions
- Technologies that help reduce running costs
- Consultancy to help drive your business growth
- Straight forward pricing

Professional IT Support and Services.



Business focused services and support.

LeadTec is committed to providing the highest level of IT support and services to all our customers, small or large, helping remove the stress and hassle of managing your business systems. From a one off support call to a fully managed contract, we will work with you and your team to ensure you get the professional support and services your business deserves.

What we do:

- ▶ System and Application Support
- ▶ Managed IT Services
- ▶ Data Protection and Management
- ▶ Hosting and Cloud Solutions
- ▶ Network and WiFi Services
- ▶ System Design and Consultancy

Our commitment to you and your business.

We appreciate that you have worked hard to grow your business and reputation and that your IT systems and data are critical to its success. That's why we have flexible support packages and solutions to help your business systems stay secure, work reliably and continue helping your business to grow.

We are committed to delivering the best IT support and services available to ensure your business runs trouble free.

What we cover

- Remote support for quick response and fixes
- Complete data management and protection
- User and system support
- On-site support
- Regular system reviews and account management
- System design and technical upgrades
- Central point of contact for all your IT needs

What to do next?

Call us now on
01733 600 700

To discuss how our IT support and services can help your business or for more details on our IT solutions.

Why choose our IT Support and Services?

LeadTec provide a complete IT service focused around your business needs ensuring maximum system performance and reliability to meet your requirements at all times. We take the time to get to know your team and business first, before we recommend any services. This enables us to deliver the best package and solutions for your needs.

We can help your business cut running costs by outsourcing your current IT support whilst retaining and improving services to the business. With the added benefit of our in house experienced consultants, we can also help design and implement more efficient technologies and processes to help remove costs whilst still supporting that critical business growth.

Questions and Answers?

• What does application and system support mean?

We support the following technologies, either as a whole support contract or a single support call.

Desktops, Laptops, Servers, Networking, Storage, Firewalls, Microsoft operating systems and server applications, Backups, Antivirus and Spam solutions.

For a full list, please contact us.

• If I go for a managed support contract, will you have to support everything?

It is recommended for the best solution for your business to allow us to manage the whole of your IT estate to eliminate any delays or blame to third parties when issues are raised. We are also more than happy to support specific areas of your IT to give you the best solution for your business.

• What hours does your cover support?

We can support 24/7 if required, however our standard cover is 8:30am to 6:30pm. For the majority of customers, these times support their key working hours and help save on support costs. Although in a rapidly developing world, some customers will need longer cover which can be supported if required.